

Claim Process



Step 1 - Pay

Employee (Plan Member) receives medical service and / or product:

- ✓ Pays for medical expenses out of pocket,
- ✓ Obtains <u>original</u> receipt(s) from medical service provider.





Step 2 - Claim & Submit

Employee (Plan Member) does the following:

- ✓ Downloads and completes the Smartin Benefits Plan claim form:
 - https://smartinbenefits.com/claim
- Sends an email with the following attachments to Smartin Benefits:
 - Smartin Benefits Plan claim form,
 - Copies of medical expense receipts

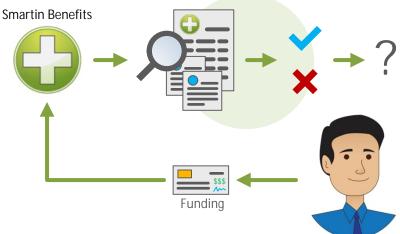




Step 3 - Review & Request

Smartin Benefits does the following:

- Fully reviews each and every claim item for eligibility and compliance under CRA tax rules,
- ✓ Requests funds from Employer (Plan Owner) to cover the cost:
 - Medical expense,
 - Admin fee on medical expense,
 - GST/HST on Admin fee.

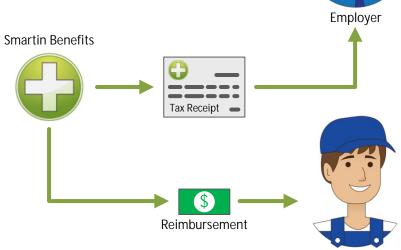




Step 4 - Reimburse

Smartin Benefits does the following:

- Sends the Employer a tax receipt for the full expense and the administration fee to claim as a business expense,
- Provides the employee with a tax-free reimbursement of the medical expense incurred.





Questions?

Employee